

CONTINENTAL Pty Ltd

Warranty Policy

- CVA warrants the goods against defects in factory workmanship and materials within the warranty period.
- The warranty period for automotive, commercial and marine products shall be 24 months from the date of invoice, subject to the usage limitation of 100,000 Km for goods installed in commercial vehicles.
- The warranty period for audio and navigation products shall be 24 months from date of invoice.
- The warranty period for repaired items shall be 90 days from the date of invoice.
- The customer must notify the point of purchase / distributor of any defect coming within the provisions of this warranty within 30 days of the fault occurring.
- A copy of the relevant invoice or the relevant invoice number as proof of the date of purchase must be provided with returned goods.
- CVA liability with respect to this warranty shall be limited at the option of CVA to repair or replacement of the goods.
- Removal and refitting costs and all freight costs associated with the warranty claims are the responsibility of the customer.
- This warranty shall not apply to goods, which have been opened by a third party. Contaminated by oil, water or grease, fitted in excessive vibration environments or improperly connected. Glass and capillary breakage's are excluded from the provisions of this warranty.
- Save and except for the express warranty set out above and to the maximum extent permitted by law, all conditions and warranties which may at the time be implied by common law, Trade Practices Act, Fair Trading Act, Goods Act or any other state or Federal Act are excluded. To the extent that these cannot be excluded and where the law permits. CVA's liability in respect of any such condition or warranty shall be limited at the option of CVA to repair or replacement of the goods or the supply of equivalent goods or the payment of the costs of the replacing or repairing the goods or having them replaced or repaired.

1.1 Definitions:

CVA = Continental VDO Automotive Pty. Ltd.